

Members – data 2012

From 2013 membership questionnaires

IIFOTES

Full members:

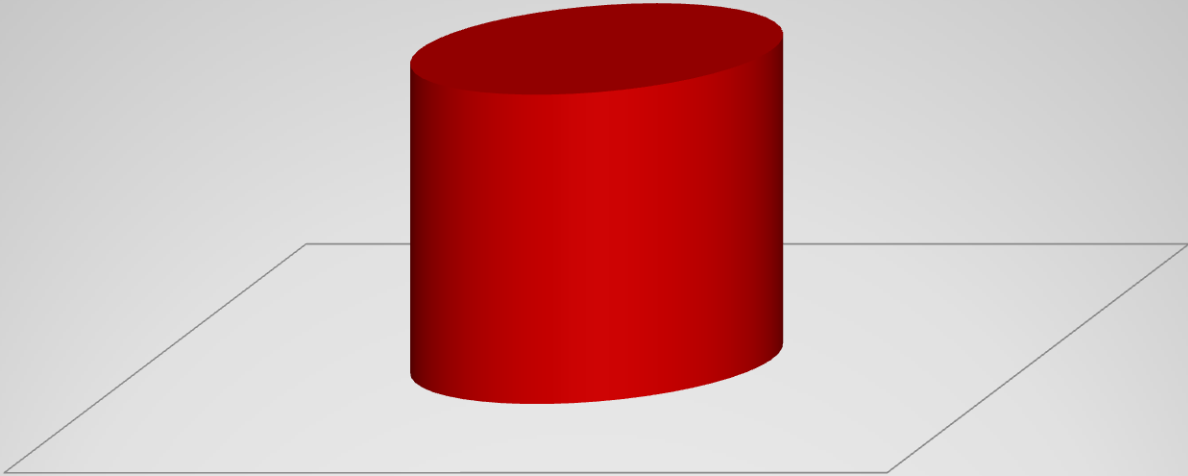
- Austria - Telefonseelsorge
- Belgium – Télé-Accueil de Belgique
- Belgium – Tele-Onthaaldiensten
- Belgium – Telefonhilfe
- Finland - FAMH
- Finland – Palveleva puhelin
- France – SOS Amitié
- Germany – Evang. TelefonSeelsorge
- Germany – Kath. TelefonSeelsorge
- Germany - MuTeS
- Hungary - LESZ
- Italy – Telefono Amico Italia
- Norway – Kirkens SOS
- Singapore – Samaritans
- Slovenia - STS
- Spain - ASITES
- Sweden – TES Sweden
- Switzerland – Die Dargebotene Hand
- The Netherlands - Sensoor

Associated members:

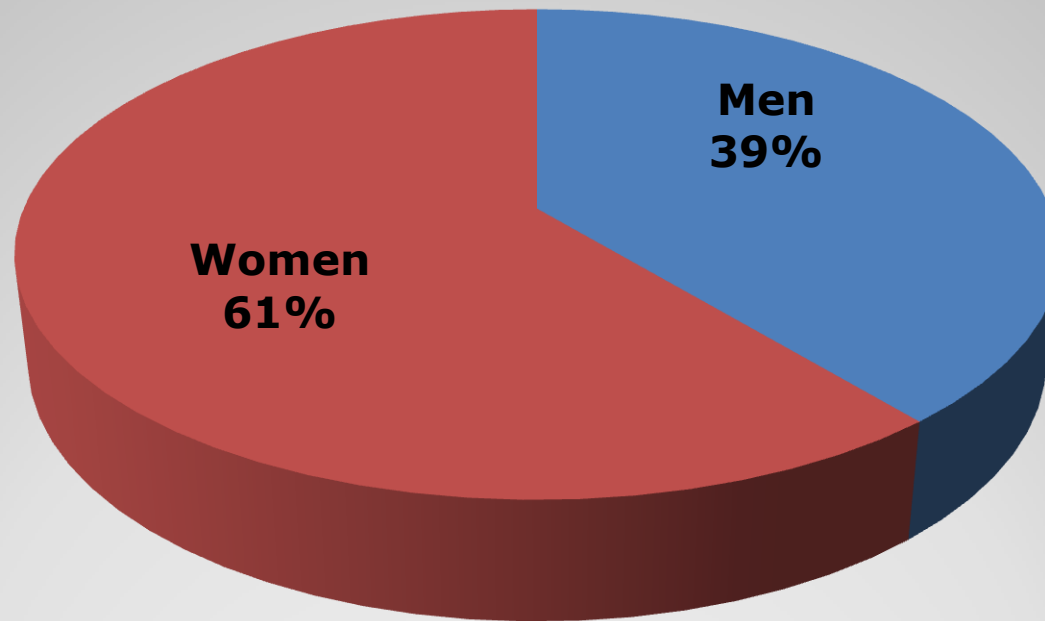
- Bulgaria – Bulgarian Red Cross
- Czech Republic – Modrá linka
- Ecuador – Telefono Amigo
- Estonia – USALDUS
- Israel – ERAN
- Italy - AFIPRES
- Italy – Co.R.A.L.
- Latvia – SKALBES
- Luxembourg – SOS Detresse
- Portugal – SOS Voz Amiga
- Ukraine – Stavropyghion Lviv

Total calls in 2012 - all IFOTES members

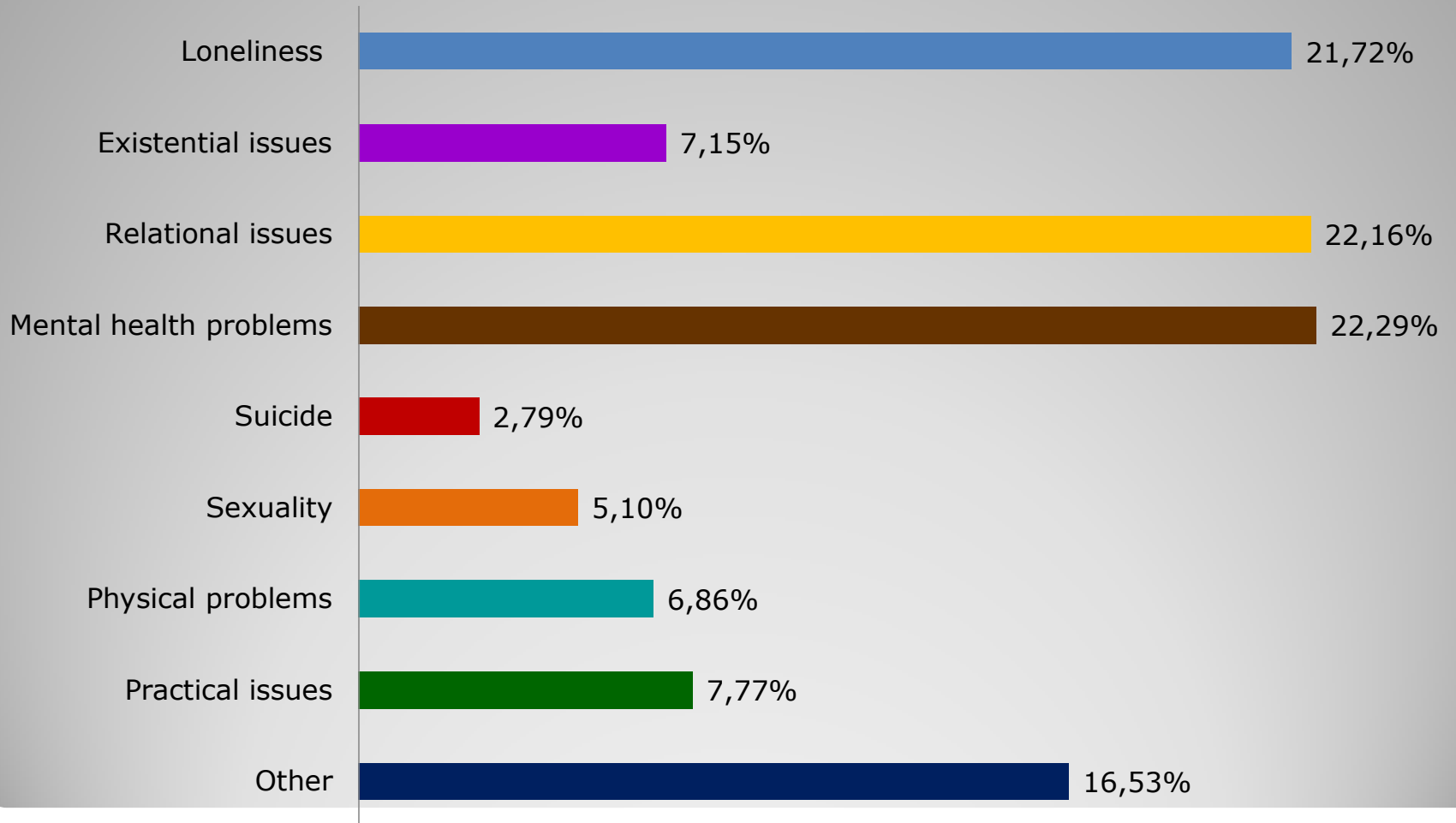
4.649.861



Gender of callers (phone)

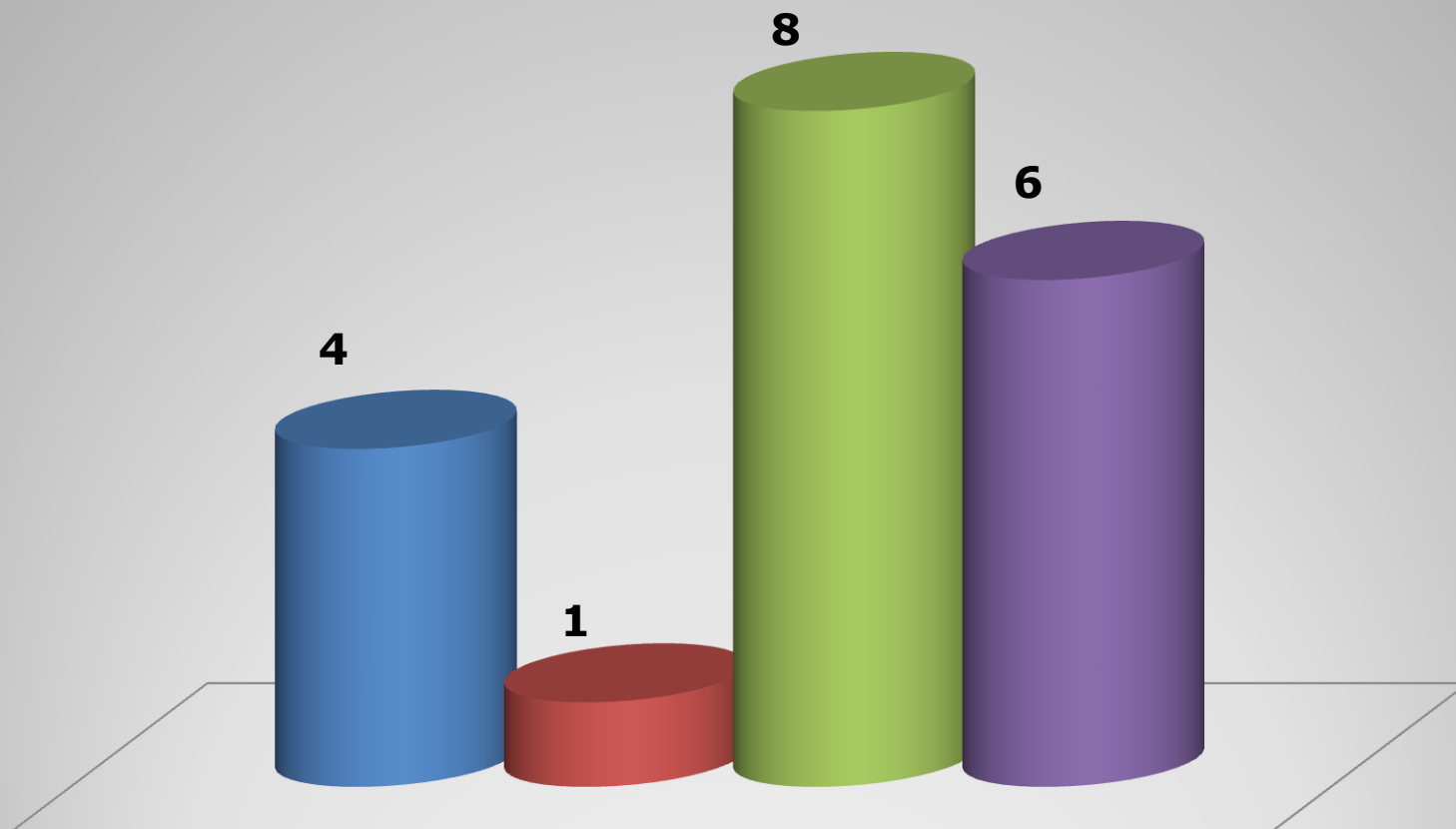


Reasons for calling (phone)



TES members providing Internet counselling (19 replies)

■ only email ■ only chat ■ both email & chat ■ no internet



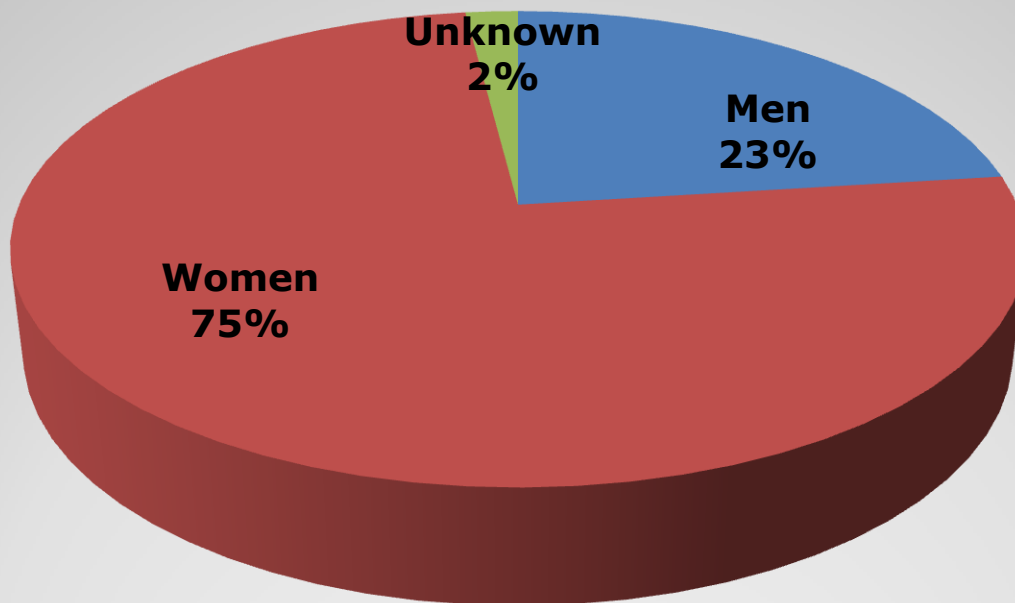
Emails and chat contacts in 2012

(13 members)

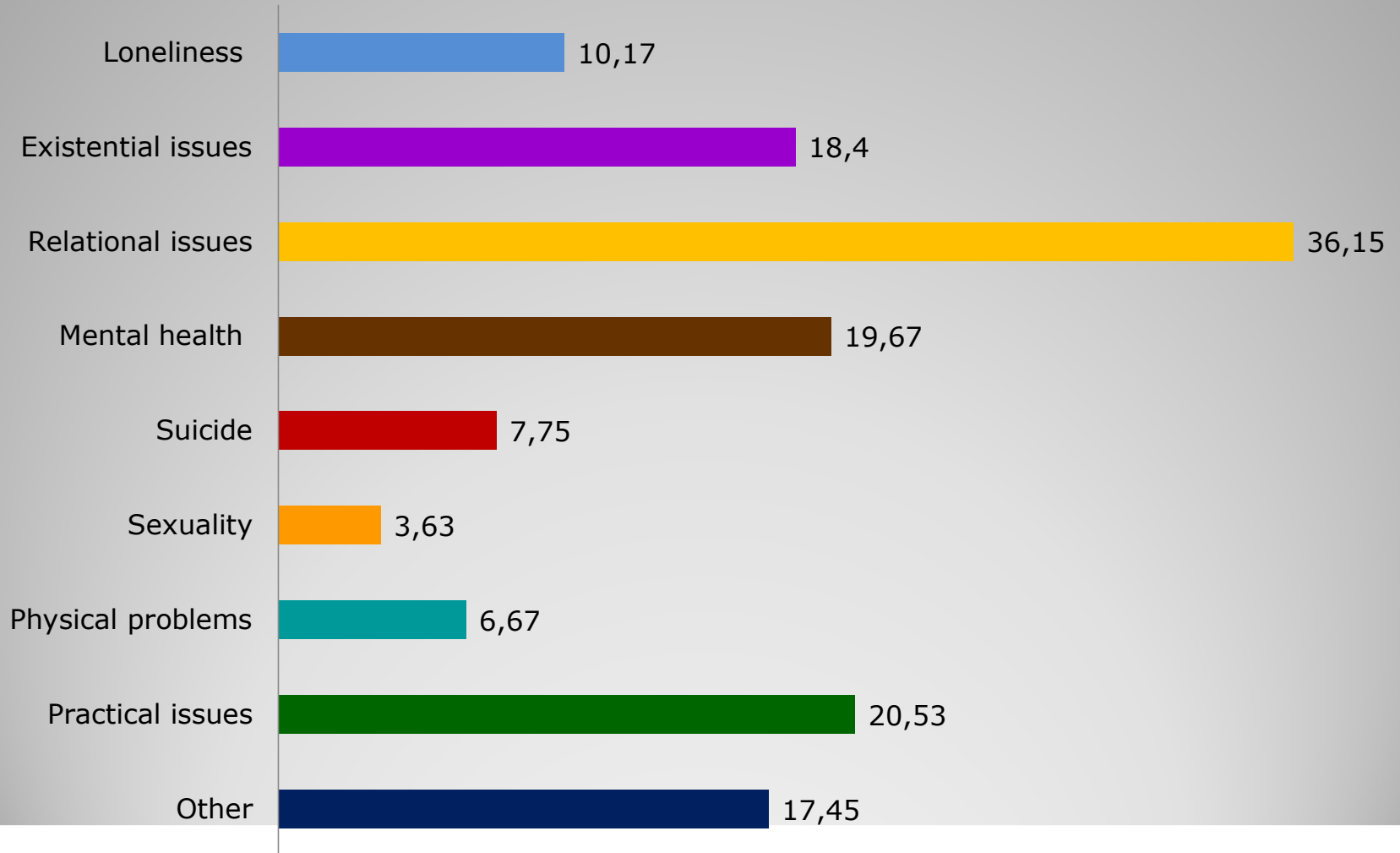
■ CHAT ■ EMAILS



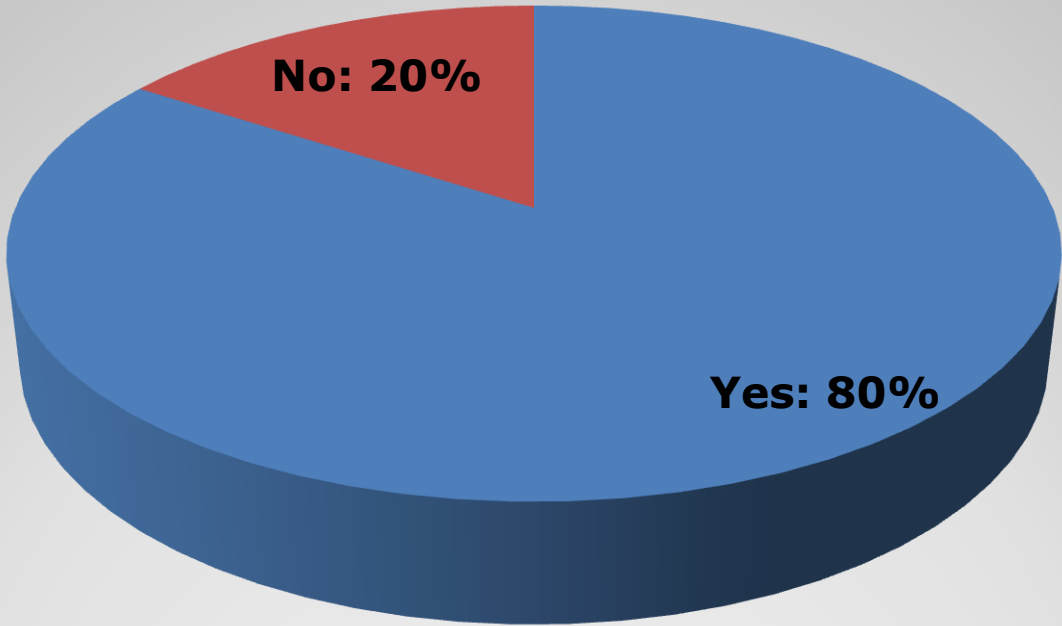
Gender of "callers" via Internet



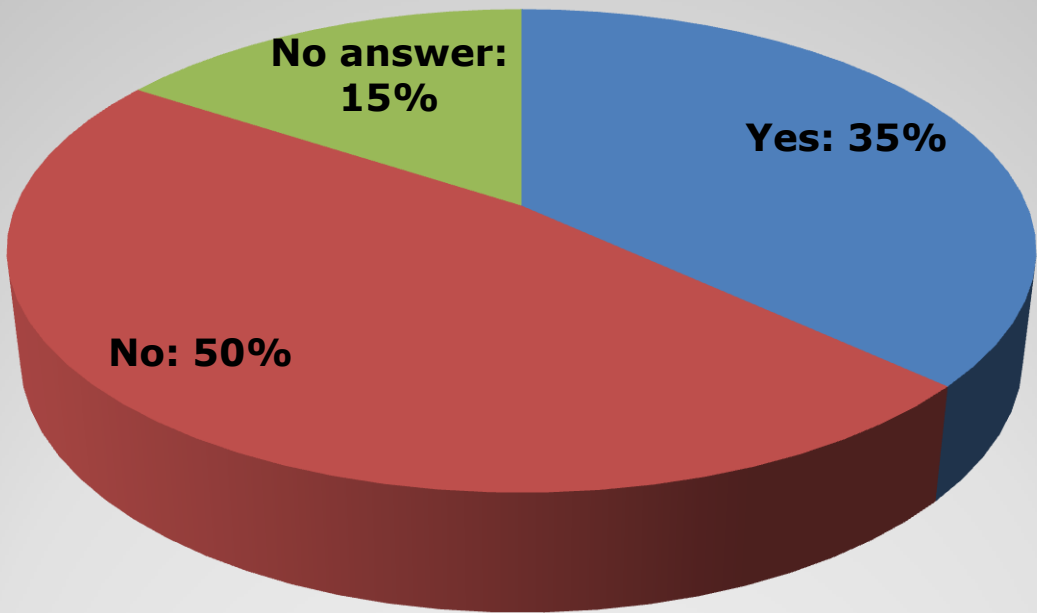
Main reasons for Internet contacts



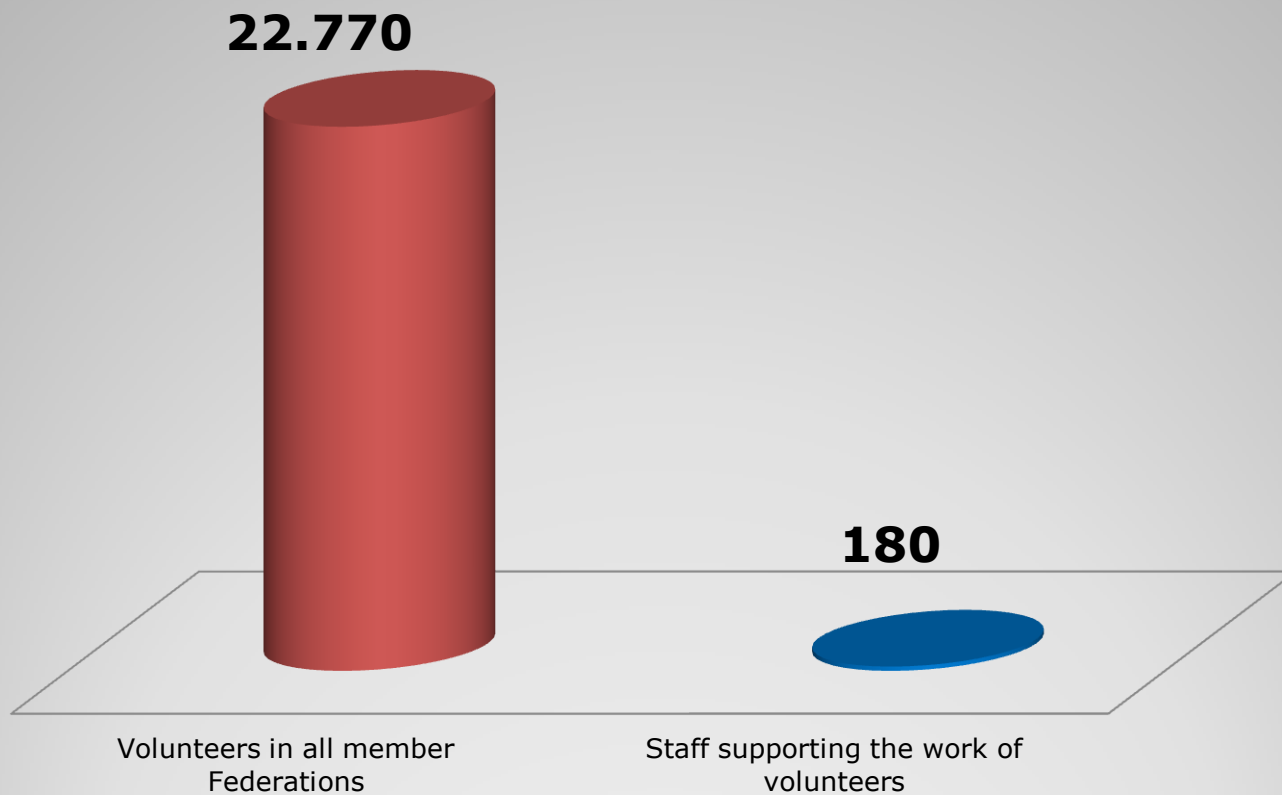
Unique national number for callers



Is the TES number reachable from abroad?



Total number of volunteers and staff



Gender of volunteers

